FSSENTIAL INFORMATION

FUEL TYPE AND TANK CAPACITY - Your fuel tank capacity is 15 gallons (56.8L). Your vehicle is designed to use "Regular" unleaded gasoline with an octane rating of 87. Do not use gasoline labeled as "Regular" in high altitude areas that are sold with octane ratings less than 87. Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 10% ethanol.

TIRE PRESSURE - Your tire pressure is properly set at the dealership according to the recommended specifications found on the Safety Compliance Certification Label or Tire Label located on the B-Pillar or the edge of the driver's door. Check your tire pressure at least once a month and before long trips (including spare). As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure warning light Ψ when one or more of your tires is significantly under-inflated. Improperly inflated tires can affect vehicle handling and can fail suddenly, possibly resulting in loss of vehicle control. Refer to the Tires, Wheels and Loading chapter in your Owner's Guide for more information.

UNIQUE SERVICE INTERVALS - Please check your Owner's Guide for proper service intervals. Special caution is required when servicing brake pads. Please refer to the Scheduled Maintenance Guide chapter in your Owner's Guide for information on servicing brake pads.

FUEL PUMP/HIGH VOLTAGE SHUT-OFF SWITCHES - The fuel pump shut-off switch is located in the front passenger's footwell, behind a flip-up cover. The high voltage shut-off switch is located on the passenger side of the rear cargo area, in the jack compartment behind the jack access door. These switches provide added protection by discontinuing fuel to the engine and by shutting off power to the high voltage battery in case of an accident. For more information, please see your Owner's Guide.

SOS POST-CRASH ALERT SYSTEM™ - Your vehicle is equipped with the SOS Post-Crash Alert System™. This system provides audible and visual alarms in the event of a crash which causes the deployment of airbags or the activation of the safety belt pretensioners. The turn signals will flash and the horn will sound. To deactivate the system, press the hazard flasher control (A), or you can press (L))) on your remote transmitter.

LOCATION OF SPARE TIRE - Your vehicle is equipped with a temporary spare tire located under the vehicle, just forward of the rear bumper. The temporary spare tire is designed for emergency use only and should be replaced as soon as possible. The jack and tools are located in the right rear cargo area, behind an access panel. For complete details on how to change your tire, refer to the Roadside Emergencies chapter in your Owner's Guide.

EASY FUEL™ 'NO CAP' FUEL SYSTEM - Your vehicle has a 'no cap' fuel system which allows you to simply open the fuel filler door, insert the nozzle and start fueling. Wait about five seconds before pulling out the nozzle in order to allow any residual fuel to drain into the tank. The Easy Fuel™ system is self-sealing and therefore protected against dust, dirt, water, snow and ice. If you need to fill your fuel tank with a portable fuel container, use the fuel funnel which is located inside the rear passenger side cargo compartment access door. Slowly insert the funnel into the Easy Fuel™ system and fill the tank with fuel from the container. When done, clean the funnel or properly dispose of it. Extra funnels can be purchased from your authorized dealer. Do not use aftermarket funnels as they will not work with the Easy Fuel™ system and may cause damage.

ROADSIDE ASSISTANCE - Your new Ford Escape Hybrid comes with the assurance and support of 24-hour emergency roadside assistance. Roadside assistance includes such services as: lockout assistance, limited fuel delivery, battery jump starts, changing a flat tire, towing, and winch out. To receive roadside assistance in the United States, call 1 (800) 241-3673. In Canada, call 1 (800) 665-2006.

Ford Motor Company Customer Relationship Center P.O. Box 6248 Dearborn, MI 48121 1-800-392-3673 (FORD) (TDD for the hearing impaired: 1-800-232-5952)

January 2010 Second Printing Quick Reference Guide

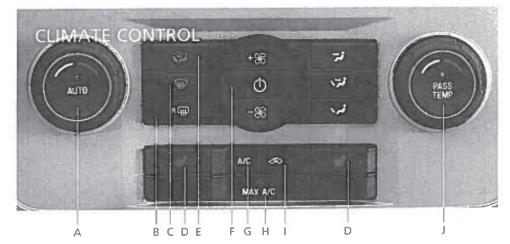








For detailed operating and safety information, please consult your Owner's Guide.



DUAL AUTOMATIC TEMPERATURE CONTROL

A. AUTO/DRIVER TEMPERATURE - Press the control to activate/deactivate full automatic operation. The system will automatically determine fan speed, airflow distribution, A/C on or off and either outside or recirculated air to heat or cool the vehicle to reach the desired temperature. Turn the control to increase/ decrease the temperature on the driver side of the vehicle. Note: This control will also determine the temperature for the entire vehicle cabin when the passenger temperature control (PASS TEMP) is not engaged.

'R REAR DEFROSTER - Press to activate the rear window defroster and clear the rear window of thin ice and fog. Press again to deactivate. The rear window defroster will turn off automatically after a predetermined amount of time, if a low battery condition is detected, or when the ignition is turned off or to the accessory position.

C. DEFROST W - Distributes outside air through the windshield defroster vents and demister vents. It can be used to clear the windshield of fog and

D. HEATED SEATS # - Press to activate or deactivate the driver or passenger heated seat.

E. FLOOR AND DEFROST 💝 - Distributes air through the windshield defroster vents, demister vents, floor vents and rear seat floor vents.

F. POWER () AND FAN # - Press to turn the system on/off. Press + \$6 or - \$6 to manually increase/decrease the fan speed.

G. A/C - Press to activate/deactivate air conditioning. Use with recirculated air 👄 to improve cooling performance and efficiency.

H. MAX A/C - Activates air conditioning and distributes recirculated, conditioned air through the instrument panel vents to provide maximum cooling performance.

I. RECIRCULATED AIR < - Press to activate/ deactivate air circulation inside the vehicle cabin. Recirculated air may reduce the amount of time needed to cool down the vehicle and may also help reduce undesirable odors from entering the vehicle. Recirculated air engages automatically when MAX A/C is selected.

J. PASS TEMP - Press to activate passenger side temperature control. Turn the control to decrease/increase the temperature setting for the passenger side of the vehicle. Press again to deactivate (the driver side settings will then determine the temperature for the entire vehicle cabin).

HYBRID OPERATION The Ford Escape Hybrid is a whole new kind of SUV that combines electric and gasoline propulsion without compromise, to provide breakthrough performance and efficiency. It requires no special fuels and never has to be plugged in. Familiarizing yourself with these unique characteristics will help ensure optimal performance from your new vehicle.

NORMAL VEHICLE OPERATION

Starting – Turn the ignition key to the start position while your vehicle is in P (Park). The green 'Ready Indicator' light will appear in the instrument cluster, letting you know that the vehicle is ready for driving. The engine may not start because this hybrid vehicle is equipped with Silent Key Start. This fuel saving feature allows your vehicle to be ready to drive without requiring the gas engine to be running. This indicator will remain on while the vehicle is on, whether the engine is running or not, to indicate the vehicle is capable of movement (using its electric motor, engine or both). "Ready to Drive" will also appear momentarily in the message center.

Note: You may notice higher engine speeds upon start-up. This temporary condition is normal and necessary to warm up the engine and minimize emissions.

Driving – The gas engine automatically starts and stops to provide power when it's needed and to save fuel when it's not. While coasting at low speeds, coming to a stop or standing, the gas engine normally shuts down and the vehicle operates in electric-only mode. Conditions that cause the engine to start up or remain running include:

- Considerable vehicle acceleration.
- Vehicle speed of approximately 44 mph (71 km/h) or above.
- Ascending a hill.
- Charge level of high voltage battery is low.
- Very high or low outside temperature (to provide system cooling/heating).

Stopping – The gas engine may shut off as you come to a stop to conserve fuel. Restarting the vehicle is not required. Simply step on the accelerator when you are ready to drive.

Transmission Operation – Due to the technologically advanced, electronically controlled Continuously Variable Transaxle (eCVT) you will not feel shift changes like those of a non-hybrid vehicle. Your hybrid's transmission is designed to do its work seamlessly. Since engine speed is controlled by the transmission, it may seem elevated at times. This is normal hybrid operation and helps deliver fuel efficiency and performance.

Neutral – It is not recommended to idle in N (Neutral) for extended periods of time because this will discharge your high voltage battery and decrease fuel economy. Because of the unique nature of the hybrid vehicle, the engine will not start in the N (Neutral) position. Also, the engine cannot provide power to the hybrid system in N (Neutral).

Low Gear – L (Low gear) is designed to mimic the enhanced engine braking available in non-hybrid vehicles. Low gear will produce high engine speeds to provide necessary engine braking. This is normal and will not damage your vehicle.

Reverse - R (Reverse gear) vehicle speed is limited to 22 mph (35 km/h).

UNIQUE HYBRID OPERATING CHARACTERISTICS

Battery – Your hybrid has a high voltage battery. A cool battery ensures battery life and provides the best possible performance. Your hybrid high voltage battery may periodically recondition itself to ensure maximum efficiency. You may notice slight changes in drivability during this process, but it's an important part of your Ford Escape Hybrid's high voltage battery optimization features. The high voltage battery is cooled by cabin air drawn from vent holes in the driver-side cargo trim panel. Avoid placing objects over the vent holes which would block airflow to the high voltage battery.

Engine – The engine speed in your hybrid is not directly tied to your vehicle speed. Your vehicle's engine and transmission are designed to deliver the power you need at the most efficient engine speed. During heavy accelerations, your hybrid may reach high engine speeds (up to 6000 RPM). This is a characteristic of the Atkinson cycle engine technology helping to maximize your hybrid's fuel economy. In prolonged mountainous driving, you may also see the engine tachometer changing without your input. This is intentional and maintains the battery charge level. You may also notice during extended downhill driving that your engine continues to run instead of shutting off. During this "engine braking," the engine stays on, but it's not using any fuel. You may also hear a slight whine or whistle when operating your vehicle. This is the normal operation of the electric generator in the hybrid system.

Braking – Your hybrid has standard hydraulic braking and regenerative braking. Regenerative braking is performed by your transmission; it captures brake energy and stores it in your high voltage battery.

Driving to Optimize Fuel Economy - Your fuel economy should improve throughout your hybrid's break-in period. As with any vehicle, fuel economy can be significantly impacted by your driving habits and accessory usage. For best results, keep in mind these tips:

Tire Inflation - Keep tires properly inflated and use only the recommended size.

Driver Habits – Aggressive driving increases the amount of energy required to move your vehicle. In general, better fuel economy is achieved with mild to moderate acceleration and deceleration. Moderate braking is particularly important since it allows you to maximize the energy captured by the regenerative braking system. **Note:** Having your engine running is not always an indication of inefficiency – in some cases it is actually more efficient than driving in electric mode.

Additional Tips -

- Do not carry extra loads.
- Be mindful of adding external accessories that may increase aerodynamic drag.
- Observe posted speed limits:
- Perform all scheduled maintenance.
- There is no need to wait for your engine to "warm up." The vehicle is ready to drive immediately after starting.